

# A Newsletter with Many Uses Beyond Bereavement

bereavement newsletter, mailed almost automatically, **support** and **educate** your **bereaved families**. Each issue reinforces **YOUR ORGANIZATION**, **SERVICES & BRAND**. Its power is two-fold. It's distributed at set intervals over a whole calendar year to *every* bereaved family member, providing timely seasonal information. Plus, our "Through Your 1st Year" series (*shown here*, *left to right*) targets each reader's copy. If their first issue is the Fall/Holiday Issue (*far right*), they don't read the end of the series (*as shown* 

*here*); the copy they receive presents the start of the series.





### The HOSPICE & TRANSITION ISSUES

of your newsletter, **BRANDED TO YOUR HOSPICE**, are shipped to you in bulk, for you to easily distribute to families. These issues complete the timeline, giving families high-value bereavement support from patient

intake through to the end of your required bereavementsupport commitment a year after the patient's passing.

Completing the package are several optional issues, adapted from our core package: a **COMMUNITY ISSUE**, a **SUPPORT/OUTREACH ISSUE**, and a **SPECIAL HOLIDAY ISSUE**.

Your newsletter has many uses, adding huge value. It addresses your requirement to provide your families with bereavement support from patient intake. But there's much more — in marketing, communications and education.

#### **Family Support:**

Soon after intake, give the HOSPICE ISSUE to families, who are already facing issues of loss and anticipatory grief. The issue acquaints families in a gentle way with your bereavement services. It also explains that they will, when the time comes, receive the TRANSITION ISSUE, then be mailed a quarterly newsletter to help them through the first year after their loved one's passing.

#### **Education:**

Distribute SUPPORT/OUTREACH or SPECIAL HOLIDAY copies at workshops and support groups mounted by both your hospice and other entities, as well as at memorial services.

## Marketing, Outreach & Referral-Partner Development:

- Include COMMUNITY copies in marketing packets when seeking business partners, to showcase your hospice's level of service.
- Give it to doctors offices, hospitals, clinics & social service agencies that refer patients to your hospice, providing them with materials to help their patients (and in so doing, build your hospice's name recognition). Using a testimonial column, you can even use your newsletter to build connections with these business partners.
- Give copies to doctors offices, hospitals, clinics & social service agencies you wish to partner with.

#### **Community Education:**

- Provide to educational institutions teaching social work, nursing and therapy to share with their students.
- Give to senior living facilities and senior centers, to inform both staff and residents; to public libraries, especially if they organize support groups; and to churches to augment their bereavement services.

#### **Staff & Volunteer Communications:**

- Share with your hospice staff and volunteers to give them with basic background on bereavement and to familiarize them with this service offered to support families during bereavement.
- Place copies of the newsletter at the reception desks in your in-patient units and administrative offices.

ALL of these avenues of distribution of **YOUR BRANDED NEWSLETTER** enhance your hospice's name recognition and reputation for excellence and caring.